

CITY OF PLANO
ANIMAL SHELTER ADVISORY COMMITTEE

July 24, 2018

6:30 P.M.

PLANO ANIMAL SHELTER CONFERENCE ROOM

4028 WEST PLANO PARKWAY

ITEM NO.	EXPLANATION	
	Mission Statement: The Animal Shelter Advisory Committee will assist the City and its Animal Services Department in communicating awareness to the citizens of Plano regarding services, procedures, and compliance with State regulations concerning the operation of the animal shelter and coordinating review programs and services. The Committee will make recommendations for improvements in programs and services to better serve the community. The Committee shall be advisory in nature and shall not have any responsibility or authority over any board, commission, public office or employee of the City.	
1.	Call to Order	Ruth
2.	Public comments*	Ruth
3.	Review and approve minutes from April 24, 2018	Ruth
4.	Shelter report	Cantrell
5.	Tour of expanded housing areas	Cantrell
6.	Adjourn	Ruth
	<p>*In accordance with the Open Meetings Act, the Animal Shelter Advisory Committee will hear comments of public interest, but any discussion shall be limited to placing the item on a future agenda for further consideration. Remarks are limited to five (5) minutes per speaker, with a maximum of 30 total minutes of testimony. Other time restraints may be directed by the Chairperson. The Plano Animal Shelter is wheelchair accessible. A sloped curbed entry is available at the main entrance with specially designated parking spaces nearby. Requests for sign interpreters or special services must be received forty-eight (48) hours prior to the meeting time by calling the Animal Services Division at 972-769-4360.</p> <p>Council Liaisons: Council Members Harrison and Smith</p>	

Animal Shelter Advisory Committee
April 24, 2018

COMMITTEE MEMBERS PRESENT

Dr. Sunny Lee Ruth, Chair
Jamey Cantrell
Karen Dubrow
Tammy Chow-Hayes
Meryl Evans
Lisa Moore
Robert Watson

COMMITTEE MEMBERS ABSENT

None

STAFF MEMBERS PRESENT

Debbie New, Senior Administrative Assistant
Michelle Voirin, Assistant City Attorney III

Dr. Ruth called the meeting to order at 6:34 p.m., April 24, 2018 in the conference room of the Plano Animal Shelter, 4028 West Plano Parkway. A quorum was present.

COMMENTS OF PUBLIC INTEREST

No one appeared to speak.

Dr. Dubrow made a motion to approve the minutes of the January 23, 2018 meeting. Ms. Moore seconded the motion which passed 7-0.

SHELTER REPORT

Mr. Cantrell discussed the statistics for the 2nd quarter. Intakes were down and there was 15 percent fewer adoptions, euthanasia and transfers. Registration was up by 15 percent, and the number of visitors was down by 20 percent. Volunteers hours are up by 67 percent and field calls were down by 30 percent which would mean fewer intakes. Dog and cat euthanasia is about the same but there were more owner requests. Mr. Watson asked for an elaboration of

medical reasons and Mr. Cantrell explained it is typically due to the veterinarian saying there was a chronic issue or an animal was not responding to treatment. It also applies to injured animals. Mr. Watson also asked for an explanation on transfers. Mr. Cantrell said that would be fosters, vet clinics, adoption groups and wildlife that is returned to nature.

The vestibule has not been completed due to the bricks that are supposed to match the current bricks are not made but once a year. The cat furniture has been ordered and the cat visitation rooms will also have new furniture.

Close to fifty male cats were neutered at the Nickel Neuter event this year. Last year there was about thirty. We changed how we marketed the event and focused on the health benefits. We were considering discontinuing the event but fifty cats were done. Ms. Evans asked about advertising on the web and Mr. Cantrell said more is done on social media. Dr. Dubrow asked if marketing could share links to HOA's who have their own sites and newsletters. Mr. Watson commented about seeing lost dogs and cats on Next Door. Mr. Cantrell said a lot of people use Next Door to post, but he encourages people to come to the shelter to look for their lost animals and to check surrounding cities as well.

Microchipping fee, percentage of dogs and cat strays, the restraint ordinance, the restraint complaint process, staff turn-over rate, shelter euthanasia as compared to other shelters, hiring criteria and possible change to an ordinance allowing chickens was also discussed.

The next meeting will be held on July 24, 2018.

Dr. Dubrow made a motion to adjourn the meeting, and Mr. Watson seconded the motion which passed 7-0. The meeting adjourned at 7:23 p.m.

Dr. Sunny Lee Ruth, Chair



Plano Animal Services

3rd Quarter FY 17/18



Intakes
1,766

- 897 Impounds
- 491 Owner Surrenders
- 32 Quarantines
- 346 Transfers/Others

831 Dogs • 494 Cats • 441 Others



Dispositions
1,609

- 233 Owner Redemptions
- 610 Adoptions
- 427 Transfers/Other
- 339 Euthanized

813 Dogs • 392 Cats • 404 Others



Registrations

- 2,729 Altered
- 139 Intact
- 3 Dangerous Animals

Overall
Customer
Satisfaction
Rating
4.2



Miscellaneous

- 9,837 Visitors
- 537 Animal Sterilizations
- 18 Educational Presentations
- 5,952 Volunteer Hours
- 109 Low-Cost Sterilizations
- 2,658 Completed Field Calls

Dog & Cat Euthanasia **193 (8.2%)**

- 61 Behavioral Reasons
- 48 Medical Reasons
- 84 Owner Requests
- 0 Policy Reasons
- 0 Space Limitations

103 Dogs • 90 Cats

