

CITY OF PLANO
ANIMAL SHELTER ADVISORY COMMITTEE

April 24, 2018

6:30 P.M.

PLANO ANIMAL SHELTER CONFERENCE ROOM

4028 WEST PLANO PARKWAY

ITEM NO.	EXPLANATION	
	Mission Statement: The Animal Shelter Advisory Committee will assist the City and its Animal Services Department in communicating awareness to the citizens of Plano regarding services, procedures, and compliance with State regulations concerning the operation of the animal shelter and coordinating review programs and services. The Committee will make recommendations for improvements in programs and services to better serve the community. The Committee shall be advisory in nature and shall not have any responsibility or authority over any board, commission, public office or employee of the City.	
1.	Call to Order	Ruth
2.	Public comments*	Ruth
3.	Review and approve minutes from January 23, 2018	Ruth
4.	Shelter report	Cantrell
5.	Adjourn	Ruth
	<p>*In accordance with the Open Meetings Act, the Animal Shelter Advisory Committee will hear comments of public interest, but any discussion shall be limited to placing the item on a future agenda for further consideration. Remarks are limited to five (5) minutes per speaker, with a maximum of 30 total minutes of testimony. Other time restraints may be directed by the Chairperson. The Plano Animal Shelter is wheelchair accessible. A sloped curbed entry is available at the main entrance with specially designated parking spaces nearby. Requests for sign interpreters or special services must be received forty-eight (48) hours prior to the meeting time by calling the Animal Services Division at 972-769-4360.</p> <p>Council Liaisons: Council Members Harrison and Ricciardelli</p>	

Animal Shelter Advisory Committee
January 23, 2018

COMMITTEE MEMBERS PRESENT

Dr. Sunny Lee Ruth, Chair
Jamey Cantrell
Karen Dubrow
Tammy Chow-Hayes
Meryl Evans
Lisa Moore
Robert Watson

COMMITTEE MEMBERS ABSENT

None

STAFF MEMBERS PRESENT

Debbie New, Senior Administrative Assistant
Michelle Voirin, Assistant City Attorney III

Dr. Ruth called the meeting to order at 6:36 p.m., January 23, 2018 in the conference room of the Plano Animal Shelter, 4028 West Plano Parkway. A quorum was present.

COMMENTS OF PUBLIC INTEREST

No one appeared to speak.

Mr. Cantrell introduced the new member Robert Watson.

Dr. Dubrow made a motion to approve the minutes of the October 24, 2017 meeting. Ms. Moore seconded the motion which passed 7-0.

SHELTER REPORT

Mr. Cantrell discussed the statistics for the 1st quarter. Intakes were down mainly due to less impounds, and adoptions and visitors were down by about 10% possibly due to construction and lack of parking. Registrations were down 20% due to running out of useable tags due an

issue with using duplicate tags. Volunteers were up by 14%, and euthanasia was lower. Mr. Cantrell spoke about the construction of the vestibule and issues that had occurred. The roof has been replaced, and hopefully the vestibule will be completed soon. Renovation of the dog quarantine area should start next week, and the shade structures will be the next project. The City just switched phone systems, and the new system is really designed for persons working in cubicles with a phone at their desk. Most of the problems are getting worked out, but the concern is getting the voice mail set up so people won't think we are not returning phone calls. Mr. Cantrell gave a presentation last night to the City Council, and it was noted that they were pleased with how things are going in the department. Mr. Watson asked some questions regarding operations and policy at the shelter, and Mr. Cantrell responded. The members also asked various questions on topics such as shelter hours, therapy dogs, chickens, and utilizing Next Door for marketing.

The next meeting will be held on April 24, 2018.

Dr. Dubrow made a motion to adjourn the meeting, and Ms. Moore seconded the motion which passed 7-0. The meeting adjourned at 7:32 p.m.

Dr. Sunny Lee Ruth, Chair



Plano Animal Services

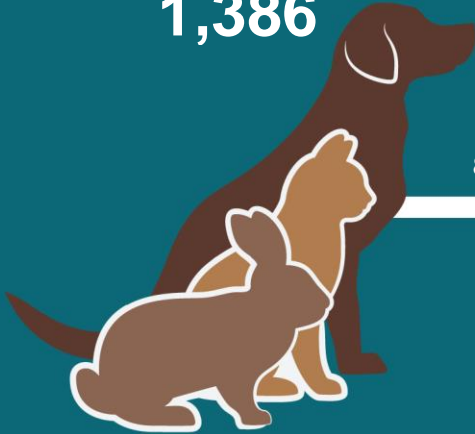
2nd Quarter FY 17/18



Intakes
1,386

- 629 Impounds
- 371 Owner Surrenders
- 20 Quarantines
- 366 Transfers/Others

834 Dogs • 321 Cats • 231 Others



Dispositions
1,340

- 233 Owner Redemptions
- 601 Adoptions
- 294 Transfers/Other
- 212 Euthanized

809 Dogs • 325 Cats • 206 Others



Registrations

- 3,354 Altered
- 181 Intact
- 0 Dangerous Animals

Overall Customer Satisfaction Rating
4.2



Miscellaneous

- 10,388 Visitors
- 514 Animal Sterilizations
- 12 Educational Presentations
- 3,201 Volunteer Hours
- 104 Low-Cost Sterilizations
- 2,366 Completed Field Calls

Dog & Cat Euthanasia

142 (5.6%)

- 50 Behavioral Reasons
 - 15 Medical Reasons
 - 77 Owner Requests
 - 0 Policy Reasons
 - 0 Space Limitations
- 92 Dogs • 50 Cats

