

**CITY OF PLANO**  
**ANIMAL SHELTER ADVISORY COMMITTEE**

**April 25, 2017**

**6:30 P.M.**

**PLANO ANIMAL SHELTER CONFERENCE ROOM**

**4028 WEST PLANO PARKWAY**

<b>ITEM NO.</b>	<b>EXPLANATION</b>	
	Mission Statement: The Animal Shelter Advisory Committee will assist the City and its Environmental Health Department in communicating awareness to the citizens of Plano regarding services, procedures, and compliance with State regulations concerning the operation of the animal shelter and coordinating review programs and services. The Committee will make recommendations for improvements in programs and services to better serve the community. The Committee shall be advisory in nature and shall not have any responsibility or authority over any board, commission, public office or employee of the City.	
1.	Call to Order	Ruth
2.	Public comments*	Ruth
3.	Review and approve minutes from January 24, 2017	Ruth
4.	Review proposed public art project	Cantrell
5.	Shelter report	Cantrell
6.	Adjourn	Ruth
	<p>*In accordance with the Open Meetings Act, the Animal Shelter Advisory Committee will hear comments of public interest, but any discussion shall be limited to placing the item on a future agenda for further consideration. Remarks are limited to five (5) minutes per speaker, with a maximum of 30 total minutes of testimony. Other time restraints may be directed by the Chairperson. The Plano Animal Shelter is wheelchair accessible. A sloped curbed entry is available at the main entrance with specially designated parking spaces nearby. Requests for sign interpreters or special services must be received forty-eight (48) hours prior to the meeting time by calling the Animal Services Division at 972-769-4360.</p> <p><b>Council Liaisons: Council Members Grady and Harrison</b></p>	

Animal Shelter Advisory Committee  
January 24, 2017

**COMMITTEE MEMBERS PRESENT**

Dr. Sunny Lee Ruth Chair  
Jamey Cantrell  
Lisa Ann Moore  
Karen Dubrow  
Tammy Chow-Hayes  
Eddie Hightower

**COMMITTEE MEMBERS ABSENT**

Bryan Baldwin

**STAFF MEMBERS PRESENT**

Debbie New, Senior Administrative Assistant  
Michelle Voirin, Assistant City Attorney III

Dr. Sunny Lee Ruth called the meeting to order at 6:30 p.m., January 24, 2017 in the conference room of the Plano Animal Shelter, 4028 West Plano Parkway. A quorum was present.

New members Tammy Chow-Hayes and Eddie Hightower were introduced.

**COMMENTS OF PUBLIC INTEREST**

No one appeared to speak.

Ms. Moore made a motion to approve the minutes of the October 18, 2016 meeting. Mr. Cantrell seconded the motion which passed 6-0.

**SHELTER REPORT**

Mr. Cantrell discussed the new format for the shelter report. It does not show the past history. Intakes are down by 60. Adoptions are up 12% over last year. The customer satisfaction rating was 4.31 out of 5. Registrations were down a little. Miscellaneous statistics were up with the exception of field calls. Euthanasia was 9.2% as compared to 10.3% last year.

Dr. Dubrow asked if the shelter charged for euthanasia for Plano residents, and Mr. Cantrell responded that the shelter does. The cost is \$25. Mr. Hightower asked for the average length of stay for an animal, and Mr. Cantrell responded that it varies but small dogs, puppies and kittens may get adopted on the day they arrive, and other animals may be at the shelter for 8-9 months. Highly adoptable animals will get adopted in a few days and medium to large and special needs animals stay longer. Ms. Moore asked about the total amount of 172 for euthanasia, and Mr. Cantrell explained that it was the total intake of dogs and cats and then explained the reasons for euthanasia. Mr. Hightower asked about donations and the highest needs for the shelter. Mr. Cantrell stated that the shelter takes cash donations and any supply type items that someone would use for their own pets. He stated that the shelter gets a lot of support from the community and gives to other shelters that don't have as much. He stated that the shelter never throws any donations away unless they are not good. Dr. Dubrow asked about having a brick walkway, and Mr. Cantrell stated that it had been discussed in the past but is unsure of having one long term, and there really is not a good location for one. The idea of having plaques in the shelter sponsoring a cage has been discussed, but he stated that he does not want to look too greedy. The donation account is healthy and has been used for the trailer, sign and will be used for the new vestibule. Dr. Dubrow asked if the shelter participates in the giving day, and Mr. Cantrell said that the shelter did not. He said that other shelters and groups need that to try and survive for that year. Mr. Cantrell discussed the new vestibule in the works. He also discussed the two loose dogs that have been out since around May of 2016 and explained their behavior and some of the circumstances surrounding the dogs. Ms. Chow-Hayes asked if it was only the Blue Heeler that had bitten, and Mr. Cantrell confirmed that. Mr. Cantrell showed the committee the proposed new license tags that he hopes to start using around March 1 and responded to the committee's questions as to how they will work as compared to the current license tags. Dr. Dubrow gave an update on her mentoring idea for the Asian community.

The next meeting will be held on April 25, 2017.

Dr. Dubrow made a motion to adjourn the meeting, and Mr. Hightower seconded the motion which passed 6-0. The meeting adjourned at 7:04 p.m.

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Dr. Sunny Lee Ruth, Chair



# Plano Animal Services



2<sup>nd</sup> Quarter 2017

**Intakes**  
**1,583**

- 700 Impounds
- 422 Owner Surrenders
- 24 Quarantines
- 437 Transfers/Others

924 Dogs • 357 Cats • 302 Others



**Dispositions**  
**1,602**

- 249 Owner Redemptions
- 700 Adoptions
- 412 Transfers/Other
- 241 Euthanized

927 Dogs • 395 Cats • 280 Others



**Registrations**  
**3,065**

- 2,888 Altered
- 177 Intact
- 0 Dangerous/Vicious



**Overall Customer Satisfaction Rating**  
**4.55**

## Miscellaneous

- 12,140 Visitors
- 580 Animal Sterilizations
- 14 Educational Presentations
- 1,931 Volunteer Hours
- 102 Low-Cost Sterilizations
- 3,565 Completed Field Calls



## Dog & Cat Euthanasia

**140 (4.7%)**

- 52 Behavioral Reasons
- 23 Medical Reasons
- 65 Owner Requests
- 0 Policy Reasons
- 0 Space Limitations

82 Dogs • 58 Cats

